CASE STUDY | U CLINIC

From one GP to two specialist clinics: IT that grows with healthcare

How Little Big Tech helped U Clinic build a secure technology foundation, connect specialist medical equipment and achiceve Cyber Essesncials certification.

2023
PARTERSHIP BEGAN

2
CLINIC SITES

20+
USERS SUPPORTED

THE CLIENT

Founded in 2023 as a home visiting GP service, U Clinic has grown into two consultant led, multispecialist clinics. Its community based services now span consultations, health checks, diagnostics and day case procedures.

THE CHALLENGE

Growth brought greater IT complexity: electronic patient records, computer based phones, more staff and specialist clinical equipment. Sensitive patient information also demanded careful security and information governance.

THE REQUIREMENT

Reliable, secure IT that could expand alongside the clinic, support clinical equipment and give the team confidence to focus on patient care - without building an internal IT department.

THE OUTCOME

Little Big Tech became U Clinic's outsourced IT team, supporting both clinic sites, helping connect specialist devices and guiding the business through Cyber Essrntial certification - with responsive, person-led help as needs evolve.

A technology partner for every stage of growth

THE SOLUTION

Little Big Tech has worked with U Clinic from its early days, adapting its service as the business expanded from one practitioner to two busy clinical sites.

01 Networking
Setting up networks across both clinics

02 Specialist Equipment
Helping connect diagnostic and treatment devices.

03 Device + User Support
Monitoring clinic computers and reviewing user access as the team grows.

04 Cyber Security
Helping U Clinic achieve Cyber Essentials certification.

05 Every Day IT
Setup, testing, handover and staff readiness.

06 Forward Planning
Procurement and pre-deployment configuration.

THREE DEFINING MILESTONES

1 **BUILD**
Networks installed at two clinics

2 **CONNECT**
Complex clinical equipment connected.

3 **PROTECT**
Cyber essentials certification achieved

CLIENT FEEDBACK

"The human side is why I started my business. That's why it's so important to me. Actually finding a company like Little Big Tech who offer the same thing back to us is why I'm choosing to work with them."

SHIV SIVASOTHY
U CLINIC

BUSINESS BENEFITS

- IT support that scales with growth
- Secure handling of sensitive data
- Connected specialist equipment
- Simpler supplier coordination
- A model that scales with growth